



3.16.20

COVID-19 - Protocol

Hello participants, families, and agencies,

As information about COVID-19 (Coronavirus) continues to evolve we wanted to update you of the protocol that unBefuddled has chosen to follow. As things change, we will continue to update our Facebook page and our team.

At this time we are suspending all in person meetings, including our PCP Meetings. We will be continuing to conduct PCP meetings remotely so that no one is at risk of losing services. Releases, signature pages, and other documents will be sent via email for signatures and we thank you ahead of time for your assistance in this area. We are also exploring the possibility of remote signing - essentially giving us the OK to electronically sign your name. If you have access to Docusign or another program, that is already accepted and helpful!

Our owner, Doug, is working with the state to pause some of our rules, such as Face To Face Visit time frames, as the health of our participants and employees is of utmost importance. We will be following the CDC guidelines and working to continually monitor the situation. Please know that we are still working and available, but from afar!

Thank you for your help and understanding during this time!

The unBefuddled Team